

# Inspection of Relief Creche Care

London Borough Of Merton, Mitcham Municipal Offices, Vestry Hall, London Road,  
Mitcham CR4 3UD

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Inspection date:

29 April 2022

**The quality and  
standards of early  
years provision**

**This  
inspection**

**Met**

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Previous  
inspection

Not applicable

## Summary of key findings

### This provision meets requirements

- The provider explains the importance of training staff to a high standard, to meet the care and learning needs of children, and offer appropriate support to their families. The provider describes how staff have received training in safeguarding, and many aspects of supporting children's learning, including those with special educational needs and/or disabilities.
- The provider and senior practitioner describe how important it is to provide an inclusive service for all children. They talk about helping children to develop confidence, 'do their best' and have good relationships with their peers. For example, some staff have had training to support children who are deaf. Others, speak different languages, such as Bengali or Gujarati. The provider and senior practitioner explain that focusing on children's individual needs helps them to feel happy, safe and secure.
- The provider and senior practitioner demonstrate a good understanding of how children learn and develop. They talk about how they will provide a broad and balanced curriculum based upon children's ages and stages of development. They describe how staff will use information from parents, observations and children's interests to find out children's starting points and help them make progress.
- The provider and senior practitioner have a secure knowledge of their role and responsibilities in relation to keeping children safe. They know the signs that may indicate a child is at risk of harm and what to do if they have concerns. They describe how their safeguarding knowledge is kept up to date through regular training.
- The provider and senior practitioner describe how they intend to manage children's behaviour at the setting. Staff will model good behaviour and encourage children, with the support of visual aids, to have 'indoor voices' and 'indoor feet'.
- The provider and senior practitioner talk about how they will help children settle in at the setting, especially as they may only be there for short periods of time. For example, parents will fill in an information form about their child before they start. They describe how they will encourage children to bring in items from home which may help comfort them and staff will reassure children to support their emotional well-being.
- The provider and senior practitioner understand the value of working in partnership with parents. They describe how staff will give advice and support to parents about children's care and learning at home. For instance, staff will give parents information about useful local events that are free for them to attend. Parents will be encouraged to give feedback about the setting at the end of a session or through regular feedback forms. The provider and senior practitioner describe how they will use this information to reflect on the service offered.

There were no children in the early years age range present when this inspection took place. The findings in this report are based on evidence gathered from discussions with those who care for the children and an inspection of the premises, equipment and relevant documentation. Where there are no early years children present, no judgement is made on the quality of the early years provision as there is no reliable evidence on which to assess its impact on children. The report states whether the provider continues to meet the requirements of registration.

## Setting details

<b>Unique reference number</b>	EY559780
<b>Local authority</b>	Merton
<b>Inspection number</b>	10191648
<b>Type of provision</b>	Childcare on non-domestic premises
<b>Registers</b>	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
<b>Day care type</b>	Sessional day care
<b>Age range of children at time of inspection</b>	0 to 0
<b>Total number of places</b>	25
<b>Number of children on roll</b>	0
<b>Name of registered person</b>	The Relief Group
<b>Registered person unique reference number</b>	RP559779
<b>Telephone number</b>	020 8405 1029
<b>Date of previous inspection</b>	Not applicable

## Information about this early years setting

The Relief Creche Care registered in 2019. They are based in Mitcham, in the London Borough of Merton. They operate 10.30am to 1.30pm Fridays term time only. There are six staff working with the children, all of whom have appropriate qualifications from level 2.

## Information about this inspection

### Inspector

Jacquie Brown

## Inspection activities

- This was the first routine inspection the provider received since the COVID-19 pandemic began. The inspector discussed the impact of the pandemic with the provider and has taken that into account in their evaluation of the provider.
- The inspector discussed with the provider and senior practitioner how they intend to meet the learning and development requirements for the children in their care.
- The inspector completed a learning walk of the areas of the premises used by children.
- The inspector discussed policies and procedures with the provider and senior practitioner and reviewed a range of documentation.
- The inspector discussed the safeguarding and welfare requirements with the provider and senior practitioner and took account of evidence of suitability checks.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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