

Compliance action taken for childcare provision

Ref: EY557710/5131985

Date: 24 May 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 8 April 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate.

Following the inspection, we served a welfare requirement notice on 22 April 2022. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 May 2022:

- ensure that no unauthorised person can gain entry to the premises and no child can leave the premises unattended
- ensure that staff fully understand the policy for using mobile phones
- ensure that all areas of the premises are suitable for childcare and risks to children are minimised
- ensure that leaders deploy staff effectively, to supervise and meet the needs of all children
- ensure that children are provided with clear expectations about their behaviour
- ensure the designated safeguarding lead has a secure understanding of their role and responsibilities to refer concerns about children to the relevant agencies
- ensure the designated safeguarding lead understands the correct procedures to follow if an allegation is made against a member of staff
- ensure areas to change babies are safe and suitable.

We suspended the provider's registration on 8 April 2022. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children.

On 13 May 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection. We found the provider had met some of the safeguarding and welfare actions but not others. Steps have been taken to ensure the safety and suitability of the premises. Additionally, hazards identified on inspection have been rectified satisfactorily. The provider has implemented training for all staff and the management team to secure their understanding of safeguarding procedures and behaviour management strategies. However, the arrangements for changing children's nappies were still not satisfactory.

On 16 May 2022 we served a further welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 27 May 2022:

- ensure areas to change babies are safe and suitable
- ensure reasonable steps are taken to protect the privacy of children, particularly with regards to where children have their nappies changed.

On 16 May 2022, we lifted the suspension because the provider took appropriate action to deal with the matters that led to the suspension. We are satisfied that the identified risk of harm to children has been removed.

On 1 June 2022 we carried out a regulatory telephone call, the provider responded to the actions set. We found that the provider had improved the facilities for changing children's nappies and had improved their knowledge and understanding of how to protect children's privacy. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to

bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.