

Compliance action taken for childcare provision

Ref: EY555046/5112322

Date: 31 May 2022

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 March 2022, the provider notified us that there had been a breach of requirements relating to staff: child ratios, specifically supervision of children. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of serious incidents.

On 22 March and again on 9 May 2022, we carried out a regulatory telephone discussions with the provider. We found the provider was not meeting some of the requirements and had taken action to put this right. The management team conducted a very thorough internal investigation and liaised with external agencies as required. The management team have enacted their internal processes in relation to the incident. They have ensured that their staff deployment, child supervision, risk assessment and head count policies and procedures are well understood by all staff using varied methods.

We are satisfied with the action the provider has taken to address the concerns and are reassured that this is likely to prevent reoccurrence. We took no further action. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to

bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.