

Compliance action taken for childcare provision

Ref: EY300336/5095394

Date: 30 March 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 February 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be not met. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 28 March 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

We found the provider had met some of the safeguarding and welfare actions but not others. The provider has improved their knowledge of when to notify Ofsted of new members of the registered body.

However, the provider had not ensured that staff have a sufficient understanding of safeguarding. Staff did not know how to escalate their concerns if the provider was not taking action. The provider had not assigned all early years children a key person. The members of the registered body continued to have insufficient knowledge and understanding of the legal requirements that need to be met. The provider had not provided Ofsted with the necessary information, so that suitability checks could be completed on new members.

We served a welfare requirements notice. This is a legal notice that required the provider to

take the actions below within the timescales set out.

Actions needed by 19 April 2022:

- train all staff to understand the safeguarding policy and procedures, and ensure that all staff have up-to-date knowledge of safeguarding issues, including the procedures to follow if they observe inappropriate behaviour from a member of staff
- provide the necessary information to Ofsted so the relevant checks can be completed on trustees, to help ensure they are suitable for their roles and responsibilities
- ensure that members of the registered body understand their roles and responsibilities to make sure that the legal requirements are met at all times
- make sure each child is assigned a key person to help the child become familiar with the setting, offer a settled relationship for the child and build a relationship with their parents.

Additionally, during the regulatory visit on 28 March 2022, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. In relation to the new areas of concern, on 28 March 2022, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 19 April 2022:

- improve knowledge of when, and how, to notify Ofsted of an allegation against a member of staff.

On 6 May 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their visit. We found that the provider had improved their knowledge and understanding of child protection procedures and now fully understands their responsibilities. The provider has provided information to Ofsted so that checks can be conducted on new trustees. Staff now have a secure understanding of safeguarding procedures and the action to take if they believe the management are not acting on their concerns. All early years children now have a key person and the key person system is effective in meeting their needs.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.