

1256973

Registered provider: Cameron & Cooper Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and run by a private organisation. It provides care for up to six children. According to the home's statement of purpose, it caters for children who require therapeutic care and support.

There has been no registered manager since May 2019.

Inspection date: 9 March 2022

This monitoring visit

This monitoring visit took place to monitor compliance notices issued in respect of regulation 12, the protection of children standard, regulation 13, the leadership and management standard and regulation 23, relating to medicines. These notices were served, along with a restriction of accommodation, following a monitoring visit on 27 January 2022.

Leaders and managers have devised and implemented a monitoring and review system. This has addressed the compliance notices and requirements made at the last monitoring visit. They have also demonstrated improved management monitoring and oversight of records. As a result, managers now have a well-rounded view of the quality of care being provided to children.

In collaboration with children's social workers, managers have reviewed all children's risk assessments and behaviour support plans. These documents provide staff with strategies to reduce risk and practical steps to take if risks arise. As a result, risk assessments and behaviour support plans detail how to keep children safe. The risk of harm to children has been further reduced by the introduction of additional safety measures, such as more careful control of children's access to sharp objects.

The systems for storing, administering and recording medication have been reviewed by an external medication company. While no serious concerns about

medication management were identified, some recommendations were made about how practice could be improved. Managers are taking action to address the recommendations. As a result of the external audit and learning from previous medication errors, managers have introduced some new systems, such as medication competency assessments for staff. Changes to medication procedures have reduced the risk of medication errors.

Staff training has been updated to ensure that staff are competent in all aspects of the medication administration process. However, the workforce plan does not provide sufficient detail about the ongoing training needs of the staff team. This is in respect of medication training. It also applies to the other training the staff require to continue to meet the needs of the children.

The electronic system used for storing children's records causes some confusion for staff. One example relates to the physical intervention records which are stored in four separate areas on the system. One physical intervention record, which was reviewed during the inspection, did not fully describe the reason for the intervention or the steps taken to avoid the need to use the measure. A record-keeping system which is not fully streamlined is having a negative impact on the staff team's ability to complete clear and accurate records.

Leaders and managers work closely with children's social workers and other relevant agencies. Leaders and managers have kept children's placing authorities informed about the home's progress in relation to meeting the compliance notices and other requirements made at the last monitoring visit. Managers understand the importance of working in partnership with other professionals and keeping them updated about children's progress.

The manager is now notifying Ofsted about all serious events. This enables the regulator to monitor the management's response to incidents.

The manager in day-to-day charge of the home has applied to register with Ofsted. Leaders and managers have a sound awareness of the strengths and weaknesses of the home. They demonstrate a commitment to continuous improvement by addressing the shortfalls which they have identified as part of their review of the service.

The compliance notices and other requirements made at the previous monitoring visit have been met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/08/2021	Full	Good
15/10/2019	Full	Good
14/02/2019	Interim	Declined in effectiveness
22/05/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must ensure that—</p> <p>within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—</p> <p>details of the child's behaviour leading to the use of the measure;</p> <p>a description of the measure and its duration;</p> <p>details of any methods used or steps taken to avoid the need to use the measure;</p> <p>the effectiveness and any consequences of the use of the measure; and</p> <p>within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—</p> <p>has spoken to the user about the measure; and</p> <p>has signed the record to confirm it is accurate. (Regulation 35 (3)(a)(ii)(iv)(v)(vii) (b)(i)(ii))</p>	30 April 2022

Recommendation

- The registered person should have a workforce plan which should detail the experience and qualifications of staff currently working within the staffing structure and any further training required for those staff, to enable the delivery of the home's statement of purpose. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.8)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1256973

Provision sub-type: Children's home

Registered provider: Cameron & Cooper Limited

Registered provider address: Accord Accountants, 191–193 High Street,
Hampton Hill TW12 1NL

Responsible individual: Camilla McInnes

Registered manager: Post vacant

Inspector

Helen Simmons, Social Care Inspector

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