

## **Compliance action taken for childcare provision**

Ref: EY499633/5116296

Date: 21 April 2022

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2).

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 March 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirement notice on 21 March 2022. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 29 March 2022:

- ensure there is effective provider oversight of the education and care provided at the setting, so that it is safe, inclusive and unique to each child
  
- make sure that internal investigations into allegations of harm against staff are robust, so that those responsible for safeguarding draw appropriate conclusions and can put risk assessments in place that help keep both staff and children safe
  
- implement effective recruitment arrangements to ensure that people looking after children are suitable to fulfil the requirements of their roles
  
- make sure all staff, particularly those with responsibility for children with SEND and/or English as an additional language, have the knowledge, support and skills to carry out

their roles effectively

- work in partnership with parents to understand children's home experiences so that their care and education can be tailored to meet their individual needs and so learning is consistent between the setting and home, particularly in relation to children's home languages, managing behaviour and healthy eating
  
- ensure staff are able to manage children's behaviour in an appropriate way, providing education and care that gives consistency for children and supports their learning of how to behave, keep themselves and others safe and treat one another with respect
  
- make sure that processes for assessing risks to children are effective in keeping them safe, including those relating to the premises, staff and how children use resources
  
- improve arrangements for supporting children with SEND and those with gaps in their learning so they are included fully in the curriculum and make as much developmental progress as possible
  
- ensure records relating to individual children, particularly where there are safeguarding concerns, are kept for a reasonable period once they have left the setting.

On 14 April 2022, we carried out a regulatory telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

We found that the provider has developed systems to ensure they have a clearer oversight

of the setting. They are taking action to improve the quality of care and education.

The provider has reviewed recruitment and vetting procedures and how they deal with internal investigations to ensure they promote both staff's and children's safety.

Training has been organised to develop staff's knowledge of how they can support children to manage their emotions and behave appropriately. Staff who have responsibility for children with SEND and/or English as an additional language will also complete training and systems are being introduced to ensure staff receive guidance to support them in their role.

Systems have been put in place to ensure staff obtain more information from parents when children start at the setting. This is to ensure children's needs are met and their well-being is promoted.

The provider will ensure that relevant records relating to children are easily accessible and kept for a reasonable time after a child has left the setting. Risk assessments have been reviewed to promote children's safety. For example, the use of scooters in the outside play area will now take place in smaller groups of children. This is to ensure there is sufficient space for children to safely ride them.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.