

1258658

Registered provider: PSS Care Group Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home, which is run by a private organisation, provides care for up to four children. The organisation's primary objective is to provide children with a safe, stable, happy and comfortable home, and to enable children to build on their confidence, self-esteem and resilience as they progress into adult life.

The home has been without a registered manager since 31 March 2021. A new manager took up post on 31 January 2022. This manager has submitted an application to register with Ofsted.

Inspection date: 8 March 2022

Date of last inspection: 14 June 2021

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At this interim inspection, Ofsted judged that it has sustained effectiveness.

At the time of the inspection, no children were living at the home. One child moved out of the home in August 2021 within a month of moving in. Another child, who had lived at the home for six months, moved out in September 2021. The matching of the new child with the existing child was not well thought through. This placed the existing child at potential risk. As a result, the requirement in respect of effective placement matching has been restated.

The home has not cared for children since September 2021 and staff have been redeployed. Therefore, the provider has not been able to provide evidence of improved monitoring and review systems relating to the care of children.

When the children moved out, the staff were redeployed to work at another home owned by the provider. Three of these staff plan to return to the home and the provider is undertaking a recruitment drive. However, at this time, the home is not able to provide continuity of staff to meet the needs of children as outlined in the statement of purpose.

The provider has reviewed the fire arrangements at the home and addressed the actions in the previous fire risk assessment. As a result, the fire prevention arrangements are improved and the home is better prepared in the event of fire.

The home's records now demonstrate that children are listened to and any complaints about the home are appropriately investigated and responded to.

There have been some improvements in specific areas. However, some requirements set at the last inspection are repeated. This is because there is not sufficient evidence that the requirement has been met as the home has had no children for much of the time since the last inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/06/2021	Full	Requires improvement to be good
24/07/2019	Full	Good
04/10/2018	Full	Good
22/01/2018	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; and</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(h))</p> <p>In particular, ensure that records are available and accurate, and evidence the support that the children receive.</p> <p>This requirement was made at the last inspection and is restated.</p>	18 April 2022
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that the home's workforce provides continuity of care to each child. (Regulation 13 (1)(a)(b) (2)(e))</p>	18 April 2022

<p>This requirement was made at the last inspection and is restated.</p>	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children’s home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home’s statement of purpose. (Regulation 14 (1)(a)(b) (2)(a))</p> <p>In particular, ensure that children moving into the home are suitably matched with the existing resident group and the staff’s skills and experience.</p> <p>This requirement was made at the last inspection and is restated.</p>	<p>18 April 2022</p>

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children’s Homes (England) Regulations 2015 and the ‘Guide to the Children’s Homes Regulations, including the quality standards’.

Children's home details

Unique reference number: 1258658

Provision sub-type: Children's home

Registered provider: PSS Care Group Limited

Registered provider address: 284 Chase Road, London N14 6HF

Responsible individual: Frederik Booysen

Registered manager: Post vacant

Inspector

Joanna Heller, Social Care Inspector

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