

Compliance action taken for childcare provision

Ref: EY418356/5082380

Date: 8 April 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 4 February 2022, we carried out an inspection and found the provider was not meeting some of these requirements.

Following the inspection we served a welfare requirements notice on 18 February 2022. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 3 March 2022

implement an up-to-date policy and procedure to safeguarding children, that takes into account the relevant local safeguarding partner's (LSP) guidance

ensure the lead practitioner for safeguarding completes appropriate training that helps them recognise, act and respond to any child protection concerns and allegations

train all staff to understand their safeguarding responsibilities and to ensure that they have current knowledge of signs that would cause them concern about a child's welfare and the procedures to follow

ensure that fresh drinking water is available to children at all times

make sure children have access to daily outside play to help support their physical health and well-being

ensure that arrangements to support children with special educational needs and/or disabilities are in place and are effective, taking into account the individual children's needs and interests

ensure that staff including the manager receive regular and effective supervision and coaching to help them to improve their teaching skills and to monitor their safeguarding knowledge

ensure leaders have a sound understanding of their roles and responsibilities to help effectively oversee the provision

keep a written record of any complaints and their outcomes

On 4 March 2022, we monitored compliance with the welfare requirement notice and found that the provider had not met all of the actions.

We found that the provider and overall manager were in the process of finalising an up-to-date safeguarding procedure. The lead practitioners for safeguarding had completed appropriate training and all other staff had completed on-line training, with a view to enhancing this through face-to-face training when courses become available. We found that children now have access to fresh drinking water as cups are washed and replaced throughout the day. Children now play outdoors every day. Arrangements for children with special educational needs and/or disabilities have been reviewed and action is being taken to work more effectively with parents and outside agencies to secure appropriate support

for these children.

A further welfare requirement notice was served.

Actions needed by 31 March 2022

implement an effective key person system to help meet each child's individual needs consistently

ensure staff manage children's behaviour in a positive and consistent way, including during large group activities

ensure leaders have a sound understanding of their roles and responsibilities to help effectively oversee the provision.

On 1 April 2022, we monitored compliance with the actions and found that the provider had met the safeguarding and welfare actions.

The new deputy manager demonstrated a good understanding of her role. The key person system has been thoroughly reviewed and strengthened. Children now receive consistent care even when their main key person is absent. Leaders and staff have reviewed the organisation of group activities to provide greater opportunities for children to take part or to engage in other activities. This has helped to meet the needs of those children who do not manage large group activities well. All staff now understand the importance of speaking to children in a calm and positive manner.

The provider is still registered with Ofsted.