

Complaint about childcare provision

Ref: 143249/4782174

Date: 7 October 2021

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 May 2021, we received concerns that the provider was not meeting some of these requirements.

On 13 May 2021, we carried out a regulatory visit and found the provider was not meeting some of these requirements. We suspended the provider's registration because we believed children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children.

We took steps to cancel the provider's registration. On 4 November 2021, the provider appealed to an independent external tribunal, the Health, Education and Social Care First-tier Tribunal. On 11 March 2022 the provider withdrew their appeal and their registration is therefore cancelled.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).