

1274846

Registered provider: Parkview Care (Broadstairs) Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home looks after up to six children aged between eight and 17 years, with social, emotional and behavioural difficulties.

The registered manager left the home in September 2021.

Inspection date: 1 March 2022

Date of last inspection: 23 August 2021

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At this interim inspection, Ofsted judged that it had improved effectiveness.

The manager has met the three requirements and two recommendations that were raised at the last inspection. As a result, staff's understanding of risk has developed, which has improved the quality of care that the children receive.

Two children were living at the home at the time of the inspection. For both children, the moves to the home were well planned and met the children's needs. This has helped them to feel comfortable and happy at the home, resulting in both children making positive relationships with staff and feeling listened to.

Three children have moved on from the home since August 2021. Two of the children moved on due to requiring alternative care. Due to the moves being immediate, the children did not have the opportunity to move on in a planned way. However, staff supported the children appropriately, which provided them with consistency during their moves.

One of the children moved into the home for a short time due to family illness. The child's move to and from the home was well planned and managed, which resulted in positive experiences and outcomes for him.

There has been one incident of physical intervention at the home since the last inspection. There have not been any incidents of bullying, complaints or allegations at the home since the last inspection. Incidents of children going missing from home are identified as a risk for both children. However, neither child has gone missing from home since they moved there. Both children said that they feel comfortable, happy and safe at the home and that they can speak with staff about how they are feeling.

Staff are committed to supporting the children to improve their emotional well-being and have worked closely with professionals to achieve this. For example, mental health services have been identified for a child at her request. This has resulted in the child receiving expert support to help her improve her emotional well-being.

Managers have identified a research-based theory on the link between adverse childhood experiences and their long-term effects. This research has been introduced to staff to develop their understanding of how to support children to overcome challenges to encourage positive outcomes.

Staff have been proactive in liaising with professionals such as the police and social workers. This has resulted in risk assessments having relevant information and clear

strategies for staff. Staff understand these strategies and how to apply them effectively.

A social worker said that he is pleased with the care that his child is receiving and the progress that she has made. Progress includes her not going missing from home, her relationship with her parent improving and her increasing involvement in her education plan. The social worker spoke positively about the consistency of the staff and how this has supported the child to make progress.

Managers have improved their systems to ensure that staff are familiar with the home's policies. Staff have developed their reporting and recording skills. The home's recording system is now being used more effectively. This has resulted in identified needs and risks for the children being linked to their care plans and risk assessments. The manager has regular oversight of these records to ensure that documents are updated when necessary. Consequently, current information is available to staff, which enables them to care for the children effectively.

Managers have been proactive in identifying staff's learning needs and providing them with relevant training. Staff spoke about completing training in online safety and managing exploitation and county lines. This has resulted in staff developing their understanding to better manage the risks that the children may face.

Staff have completed training to help children develop their personal safety skills and make informed choices. This has resulted in the children making positive choices. For example, one child is now engaging in education, and one child is progressing towards moving to a home that is closer to her family.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/08/2021	Full	Requires improvement to be good
11/02/2020	Interim	Sustained effectiveness
01/07/2019	Full	Requires improvement to be good
14/11/2018	Full	Requires improvement to be good

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1274846

Provision sub-type: Children's home

Registered provider: Parkview Care (Broadstairs) Limited

Registered provider address: The Brentano Suite, Solar House, 915 High Road, North Finchley, London N12 8QJ

Responsible individual: Balwant Bhogal

Registered manager: Post vacant

Inspector

Laraine Edmondson, Social Care Inspector

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Piccadilly Gate
Store Street
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M1 2WD

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Textphone: 0161 618 8524
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