

Complaint about childcare provision

Ref: EY385490/4947192

Date: 31 March 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

We received concerns that the provider was not meeting some of these requirements. We initially completed an unannounced visit where we found the provider had failed to notify Ofsted of a significant event. This is a breach of the legal requirements. We do not intend to take any further action on this occasion as we have completed our enquiries and the provider has shown she now understands what she must notify Ofsted of.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).