

Compliance action taken for childcare provision

Ref: EY470345/5107422

Date: 29 March 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 4 March 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The report and inspection outcome will be published in due course. Following the inspection, we served welfare requirements notice on 10 March 2022. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 21 March 2022:

ensure that all staff, including leaders and managers working with children are suitable to meet the requirements of their roles

ensure all staff receive effective and regular support and guidance, including supervision and opportunities for professional development to improve the quality of education for children

improve staff's knowledge of good hygiene practices in the baby room during mealtimes and ensure these are followed consistently to reduce the risk of cross-infection and promote children's good health

improve all staff's knowledge of risk assessment procedures to identify hazards and ensure children are not exposed to risks within the environment

develop a two-way flow of information with staff from other settings that children attend to provide continuity in children's care and learning.

On 24 March 2022, we carried out a regulatory telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare actions raised at their inspection. During the call, we also found that the provider had failed to notify Ofsted of a change of manager, which is a requirement of their registration. We found that the provider had taken appropriate steps to make improvements. The provider had put in place a new senior leadership team (SLT) structure, with clear lines of accountability. Monitoring systems for helping staff improve their effectiveness had been replenished. Hygiene and risk

assessments procedures have been re-defined with staff, with intensive support being offered by the SLT. The provider has developed links with other settings children attend and ensured that parents are integral to this process, to provide continuity in children's care and learning. The provider acknowledges this is work in progress and will require time for staff good practice to embed.

The provider is still registered with Ofsted.