

Compliance action taken for childcare provision

Ref: 2615938/5073586

Date: 10 March 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 2 February 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 21 February 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection. We found that the provider had met some of the actions but not others.

We found that the provider had taken positive steps to address staffing arrangements to meet the needs of the children. This includes having appropriately deployed staff so that children are adequately supervised.

The provider has implemented new procedures to ensure that staff recruitment is robust to ensure that those looking after children are suitable to do so.

The provider has supported staff to understand appropriately procedures for dealing with children's behaviour.

Procedures have been reviewed to ensure that all staff who accompany children on outings,



including the school run, hold a current paediatric first aid certificate.

Staff are providing healthy, balanced and nutritious food and ensure that drinking water is available and accessible to children at all times.

The provider has reviewed the environment and taken all reasonable steps to ensure children are not exposed to risks.

However, some actions had not been met. Records, including attendance registers, have not been maintained to ensure the safe and efficient management of the setting. The provider has not followed procedures for dealing with concerns or complaints, including keeping a record of the outcome of complaints.

We have served another welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 4 March 2022:

- keep an accurate record of the names of children being cared for on the premises and their hours of attendance
- ensure that the procedures for dealing with concerns and complaints from parents and/or carers is followed and keep a record of the outcome of complaints.

We will monitor the provider's response to ensure the actions are successfully completed.



On 7 March 2022, we spoke to the provider to monitor compliance with the welfare requirements notices. We found that the provider was complying. The provider is still registered with Ofsted.