

Complaint about childcare provision

Ref: EY362669/5084255

Date: 1 March 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 February 2022 we received concerns that this provider was not meeting some of these requirements.

On 23 February 2022, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take within the timescale set out. The provider will be able to give parents further information about this.

Action needed by 9 March 2022:

submit the appropriate documentation to Ofsted for every person living or working at the setting over the age of 16, in order for appropriate suitability checks to be carried out.

ensure ofsted are informed of any changes to persons living or working at the premises aged 16 or over

take all reasonable steps to ensure children are not exposed to risks in the setting, with regard to household chemicals in low-level cupboards

ensure that all appropriate fire detection and control equipment, such as smoke detectors and fire blanket, and in good working order.

The provider has responded appropriately to these actions. She has ensured that all household members have submitted the appropriate documentation to Ofsted in order that suitability checks can be carried out. The provider is aware to notify Ofsted of any other changes to people living or working in the home over the age of 16. She has ensured that hazardous chemicals are not accessible to children, through the purchase and application of cupboard locks where required. The provider has fitted a smoke detector on the first floor and has a fire blanket sited in the kitchen.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).