

## **Compliance action taken for childcare provision**

Ref: EY472340/5073582

Date: 10 March 2022

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 2 February 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 21 February 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection. We found that the provider had met some of the actions but not others.

We found that the provider had taken positive steps to address staffing arrangements to meet the needs of the children. This includes ensuring that ratios of adults to children are maintained at all times and deploying staff so that children are adequately supervised. The provider now ensures that younger babies have consistent staff to look after them and staff whose suitability has not been checked are never left alone with children. All children are now included in the routines and activities of the day.

The provider has implemented new procedures to ensure that staff recruitment is robust to ensure that those looking after children are suitable to do so. In addition, the provider has put in place a programme of supervision for all staff.

However, some actions had not been met. The provider has not followed procedures for dealing with concerns or complaints, including keeping a record of the outcome of

complaints.

Additionally, during the regulatory visit on 21 February 2022, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

We have served another welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 4 March 2022:

- ensure the premises are fit for purpose, with regard to maintaining a suitable temperature in all of the rooms used by children
  
- ensure that the procedures for dealing with concerns and complaints from parents and/or carers is followed and keep a record of the outcome of complaints.

We will monitor the provider's response to ensure the actions are successfully completed.

On 7 March 2022, we spoke to the provider to monitor compliance with the welfare requirement notice. We found that the provider was complying. The provider is still registered with Ofsted.