

Complaint about childcare provision

Ref: 260734/5033594

Date: 1 March 2022

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 January 2022 we received information that raised concerns that the provider was not meeting some of these requirements.

On 28 February 2022, we carried out a regulatory visit. We found that the provider was not meeting some of the requirements, particularly in relation to health and risk assessment. The provider has taken swift action to rectify the concerns. On this occasion we took no further action because we believe the provider will meet the requirements for health and risk assessment in the future. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).