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Registered provider: Lytham Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home provides care for up to two children. The provider indicates in its statement of purpose that the home provides care for children who may have emotional and/or social difficulties.

The home has been without a registered manager since August 2021.

We visited this setting on 20 October 2021 and 24 November 2021 to carry out monitoring visits. The focus of the visits were to monitor and review the actions taken by the provider since the previous full inspection, and to check compliance with the suspension notice that was issued on 7 September 2021. The reports are published on the Ofsted website.

Inspection date: 17 January 2022

This monitoring visit

This visit took place to monitor and review the actions taken by the provider since the previous monitoring visit in October and November 2021. In addition, it was to check the provider's compliance with the further suspension notice served on 29 November 2021.

The visit found that the provider has continued to comply with the notice to suspend its registration and there are currently no children living in the home.

Major refurbishments are planned at the property, including a rear extension. However, these have not yet been started. The provider is unsure of the timescales for completion and when the home will be habitable.

A new responsible individual was due to start work at the organisation. However, due to unforeseen circumstances, this is not proceeding. There are plans in place to recruit a new manager to the home. However, interviews have not yet taken place

and a new staff team will need to be recruited. A revised induction and training package are to be implemented once the provider has a new manager and staff team in position.

The inspector found that no actions have been taken by the provider following the previous full inspection in September 2021 to meet the requirements set and to address the serious shortfalls found.

The home has remained closed since the notice of suspension was issued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/09/2021	Full	Inadequate
10/03/2020	Interim	Improved effectiveness
03/07/2019	Full	Requires improvement to be good
20/09/2018	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff—</p> <p>understand and apply the home's statement of purpose;</p> <p>protect and promote each child's welfare;</p> <p>provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background;</p> <p>help each child to understand and manage the impact of any experience of abuse or neglect;</p> <p>ensure that the premises used for the purposes of the home are designed and furnished so as to—</p> <p>meet the needs of each child; and</p> <p>enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) (2)(b)(i)(ii)(iv)(v)(c)(i)(ii))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	1 December 2021

<p>The health and well-being standard is that—</p> <p>the health and well-being needs of children are met;</p> <p>children receive advice, services and support in relation to their health and well-being; and</p> <p>children are helped to lead healthy lifestyles.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff help each child to—</p> <p>achieve the health and well-being outcomes that are recorded in the child’s relevant plans;</p> <p>understand the child’s health and well-being needs and the options that are available in relation to the child’s health and well-being, in a way that is appropriate to the child’s age and understanding;</p> <p>take part in activities, and attend any appointments, for the purpose of meeting the child’s health and well-being needs; and</p> <p>understand and develop skills to promote the child’s well-being;</p> <p>that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment and other services as the child may require. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv)(c))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	<p>1 December 2021</p>
<p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on—</p> <p>mutual respect and trust;</p> <p>an understanding about acceptable behaviour; and</p> <p>positive responses to other children and adults.</p>	<p>1 December 2021</p>

In particular, the standard in paragraph (1) requires the registered person to ensure—

that staff—

meet each child's behavioural and emotional needs, as set out in the child's relevant plans;

help each child to develop socially aware behaviour;

encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding;

help each child to develop and practise skills to resolve conflicts positively and without harm to anyone;

communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding;

help each child to develop the understanding and skills to recognise or withdraw from a damaging, exploitative or harmful relationship;

understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children;

are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same;

de-escalate confrontations with or between children, or potentially violent behaviour by children.

(Regulation 11 (1)(a)(b)(c)

(2)(a)(i)(ii)(iii)(iv)(v)(vii)(ix)(x)(xi))

This requirement was made at the last inspection and has been issued again.

<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>help each child to understand how to keep safe;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</p> <p>take effective action whenever there is a serious concern about a child’s welfare; and</p> <p>are familiar with, and act in accordance with, the home’s child protection policies;</p> <p>that the home’s day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm;</p> <p>that the effectiveness of the home’s child protection policies is monitored regularly.</p> <p>(Regulation 12 (1) (2)(a)(i)(ii)(iii)(v)(vi)(vii)(b)(e))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	<p>1 December 2021</p>
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children’s home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p>	<p>1 December 2021</p>

<p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;</p> <p>ensure that staff work as a team where appropriate;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>ensure that the home has sufficient staff to provide care for each child;</p> <p>ensure that the home's workforce provides continuity of care to each child;</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;</p> <p>demonstrate that practice in the home is informed and improved by taking into account and acting on—</p> <p>research and developments in relation to the ways in which the needs of children are best met; and</p> <p>feedback on the experiences of children, including complaints received; and</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(e)(f)(g)(i)(ii)(h))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p>	<p>1 December 2021</p>

In particular, the standard in paragraph (1) requires the registered person to ensure—

that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose;

that arrangements are in place to—

plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority;

that each child's relevant plans are followed.

(Regulation 14 (1)(a)(b) (2)(a)(b)(iii)(c))

This requirement was made at the last inspection and has been issued again.

<p>An organisation may only carry on a home if—</p> <p>each director of the organisation, except for a director who is the responsible individual, who is involved in the carrying on of a home by that organisation satisfies the requirements in paragraph (6); and</p> <p>the organisation has notified HMCI of the name, address and position in the organisation of the responsible individual.</p> <p>The requirements are that—</p> <p>the individual is of integrity and good character;</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2;</p> <p>the individual is mentally and physically fit to carry on the home; and</p> <p>the individual is financially fit to carry on the home.</p> <p>The requirements are that—</p> <p>the individual is of integrity and good character; and</p> <p>full and satisfactory information is available in relation to the individual in respect of the matters in paragraphs 1 and 3 to 6 of Schedule 2.</p> <p>A responsible individual must—</p> <p>satisfy the requirements in paragraph (5)(a) to (c); and</p> <p>have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated. (Regulation 26 (4)(i)(ii) (5)(a)(b)(c)(d) (6)(a)(b) (7)(a)(b))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	<p>1 December 2021</p>
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The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.

1 December 2021

The registered person may only—

employ an individual to work at the children's home; or

if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home,

if the individual satisfies the requirements in paragraph (3).

The requirements are that—

the individual is of integrity and good character;

the individual has the appropriate experience, qualification and skills for the work that the individual is to perform;

the individual is mentally and physically fit for the purposes of the work that the individual is to perform; and

full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2.

For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained—

the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or

a qualification which the registered person considers to be equivalent to the Level 3 Diploma.

(Regulation 32 (1) (2)(a)(b) (3)(a)(b)(c)(d) (4)(a)(b))

This requirement was made at the last inspection and has been issued again.

<p>The registered person must maintain records ("case records") for each child which—</p> <p>include the information and documents listed in Schedule 3 in relation to each child;</p> <p>are kept up to date; and</p> <p>are signed and dated by the author of each entry.</p> <p>Case records must be kept—</p> <p>if the child dies before attaining the age of 18, for 15 years from the date of the child's death;</p> <p>in cases not falling within sub-paragraph (a), for 75 years from the child's date of birth;</p> <p>securely in the children's home during the period when the child to whom the case records relate is accommodated there; and</p> <p>in a secure place after the child has ceased to be accommodated in the home. (Regulation 36 (1)(a)(b)(c) (2)(a)(b)(c)(d))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	<p>1 December 2021</p>
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must—</p> <p>maintain in the home the records in Schedule 4;</p> <p>ensure that the records are kept up to date; and</p> <p>retain the records for at least 15 years from the date of the last entry. (Regulation 37 (1) (2)(a)(b)(c))</p> <p>This includes keeping accurate records of the actual hours worked by staff and managers.</p> <p>This requirement was made at the last inspection and has been issued again.</p>	<p>1 December 2021</p>

<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>there is an allegation of abuse against the home or a person working there; or</p> <p>there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(c)(e))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	<p>1 December 2021</p>
<p>The registered person must ensure that an independent person visits the children's home at least once each month.</p> <p>When the independent person is carrying out a visit, the registered person must help the independent person—</p> <p>if they consent, to interview in private such of the children, their parents, relatives and persons working at the home as the independent person requires; and</p> <p>to inspect the premises of the home and such of the home's records (except for a child's case records, unless the child and the child's placing authority consent) as the independent person requires. (Regulation 44 (1) (2)(a)(b))</p> <p>This requirement was made at the last inspection and has been issued again.</p>	<p>1 December 2021</p>
<p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and</p> <p>any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.</p>	<p>1 December 2021</p>

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.
(Regulation 45 (2)(a)(b)(c) (5))

This requirement was made at the last inspection and has been issued again.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1234432

Provision sub-type: Children's home

Registered provider: Lytham Care Limited

Registered provider address: 400 Longmoor Lane, Fazakerly, Liverpool L9 9DB

Responsible individual: Post vacant

Registered manager: Post vacant

Inspector

Michelle Edge, Social Care Inspector

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