

1258026

Registered provider: Stanfield Care Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home provides care and accommodation for up to two children who have complex needs. The manager has been registered with Ofsted since April 2021.

Inspection date: 21 December 2021

This monitoring visit

This children's home was judged as inadequate at a full inspection on 6 and 7 December 2021. The provider was issued with one compliance notice under regulation 20 due to serious concerns in relation to physical intervention training and practice. A notice to restrict accommodation was also issued.

The purpose of this monitoring visit was to review the provider's actions taken to meet the compliance notice.

One child lives at the home, although he was staying with his parent at the time of the monitoring visit.

The registered manager is not at work at this time. Despite attempts made by the director and inspectors, the responsible individual remained uncontactable during the inspection. It is unclear who is in day-to-day charge of the home in the manager's absence.

There are not enough staff to safely care for the child. On occasions new staff have been left alone to care for the child, which was not a well-considered and safe arrangement. Only one permanent member of staff is currently available to work at the home. Insufficient staff leaves the child vulnerable to the risk of harm.

The inspectors had advised the provider that they would need to demonstrate how they had met all the steps in the compliance notice during the visit. However, they were not able to do so.

The requirements raised at the full inspection remain in place.

A suspension notice was served on the day of the visit.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/12/2021	Full	Inadequate
20/11/2019	Interim	Declined in effectiveness
13/08/2019	Full	Requires improvement to be good
25/02/2019	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on—</p> <p>mutual respect and trust;</p> <p>an understanding about acceptable behaviour; and</p> <p>positive responses to other children and adults.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>meet each child's behavioural and emotional needs, as set out in the child's relevant plans;</p> <p>de-escalate confrontations with or between children, or potentially violent behaviour by children. (Regulation 11 (1)(a)(b)(c) (2)(a)(i)(xi))</p> <p>In particular, ensure that staff are trained and skilled in de-escalating challenging situations.</p>	30 January 2022
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p>	30 January 2022

<p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(f)(h))</p>	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home. (Regulation 14 (1)(a)(b))</p>	30 January 2022
<p>Restraint in relation to a child is only permitted for the purpose of preventing—</p> <p>injury to any person (including the child);</p> <p>serious damage to the property of any person (including the child).</p> <p>Restraint in relation to a child must be necessary and proportionate. (Regulation 20 (1)(a)(b) (2))</p> <p>This requirement was made at the last inspection and is restated.</p>	30 January 2022
<p>The registered person must ensure that—</p> <p>children can access all appropriate areas of the children's home's premises; and</p> <p>any limitation placed on a child's privacy or access to any area of the home's premises—</p> <p>is necessary and proportionate;</p> <p>is kept under review and, if necessary, revised; and</p> <p>allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (b)(c)(ii)(iii)(iv))</p>	30 January 2022
<p>The registered person must make arrangements for the handling, recording, safekeeping, safe administration and</p>	30 January 2022

disposal of medicines received into the children's home. (Regulation 23 (1))	
<p>A responsible individual must—</p> <p>have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated. (Regulation 26 (1) (7)(b))</p>	30 January 2022
<p>The registered person must ensure that all employees—</p> <p>undertake appropriate continuing professional development;</p> <p>receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(a)(b))</p>	30 January 2022
<p>The registered person must prepare and implement a policy which—</p> <p>sets out the procedure to be followed in the event of an allegation of abuse or neglect.</p> <p>The procedure to be followed in the event of an allegation of abuse or neglect must, in particular—</p> <p>provide for the prompt referral of an allegation about current or ongoing abuse or neglect in relation to a child to the placing authority and, if different, the local authority in whose area the home is located. (Regulation 34 (1)(b) (2)(b))</p>	30 January 2022
<p>The registered person must prepare and implement a policy ("the behaviour management policy") which sets out—</p> <p>how appropriate behaviour is to be promoted in the children's home; and</p> <p>the measures of control, discipline and restraint which may be used in relation to children in the home.</p> <p>The registered person must keep the behaviour management policy under review and, where appropriate, revise it. (Regulation 35 (1)(a)(b) (2))</p>	30 January 2022

<p>The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation.</p> <p>The registered person must ensure that no child is subject to any reprisal for making a complaint or representation. (Regulation 39 (3) (4))</p>	<p>30 January 2022</p>
--	------------------------

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1258026

Provision sub-type: Children's home

Registered provider: Stanfield Care Services Limited

Registered provider address: Unit 6, Cuckoo Wharf, 435 Lichfield Road,
Birmingham, Warwickshire B6 7SS

Responsible individual: Tasmin Butler

Registered manager: Baldish Kaur

Inspectors

Shazana Jamal, Social Care Inspector
James Tallis, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2021