

1254740

Registered provider: South West Childcare Services

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The provider states in their statement of purpose that they provide care for up to two children with social and emotional difficulties.

The registered manager resigned in July 2021. A suitably experienced manager has been appointed and is in the process of submitting her application to Ofsted for registration.

Inspection date: 25 November 2021

Date of last inspection: 9 June 2021

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At this interim inspection, Ofsted judged that it has improved effectiveness.

Since the last inspection, there has been a change of manager and the appointment of a new staff team. The home has been refurbished and now offers a comfortable and homely environment. However, two windows are fitted with restrictors that are institutional in appearance. This detracts from the otherwise homely environment.

One child has moved to the home. She reports that she feels safe living at the home and can speak to all staff members if she feels upset or worried. The staff confidently use the home's safeguarding procedures if necessary and know what to do if the child goes missing.

The child met the staff, enjoyed a visit to the home and stayed for one night at the home before moving in, which has helped her to settle quickly. Her family has visited the home and she has personalised her bedroom, giving her a sense of belonging.

Routines in the home run smoothly and the child has a comprehensive placement plan in place. The staff support the child effectively to attend school. Previously, the child was often refusing to go to school. However, since arriving at the home she has a very good level of attendance.

The child's health needs are met in the home. She eats healthy and nutritious meals with the staff at the dining room table. The manager is ensuring that the child's emotional needs are met through the nurturing care from the staff and consultation with healthcare professionals when needed.

The quality of care provided in the home is comprehensively monitored through regular visits to the home by an independent person and through rigorous management oversight. A comprehensive development plan for the home is in place. This details how the further improvements that have been planned will be carried out within specific timescales. All requirements from the previous inspection are met.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/06/2021	Full	Requires improvement to be good
17/09/2019	Full	Good
16/07/2018	Full	Good
30/01/2018	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that the home, as far as possible, maintains a domestic rather than 'institutional' appearance; in particular, ensure that window restrictors fitted in the home are necessary and of a domestic appearance. ('Guide to the children's homes regulations, including the quality standards', page 15, paragraph 3.9)

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1254740

Provision sub-type: Children's home

Registered provider: South West Childcare Services

Registered provider address: Maybrook House, Second Floor, Queensway,
Halesowen, West Midlands B63 4AH

Responsible individual: Guy Mammatt

Registered manager: Post vacant

Inspector

Tina Maddison, Social Care Inspector

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