

1228092

Registered provider: PSS Care Group Limited

Monitoring visit

Information about this children's home

This home provides care for up to four children with emotional and/or behavioural difficulties. It is one of three homes that are run by a private organisation,

The manager registered with Ofsted in December 2021.

Inspection date: 2 December 2021

This monitoring visit

The provider voluntarily closed the home in May 2021 to make improvements to the home and restructure the staff team.

The purpose of the visit was to review the provider's request to lift the three-month condition and to assess the provider's readiness to reopen the home. The provider has made sufficient improvements to demonstrate that they are likely to meet children's needs.

The provider has met five out of the nine requirements raised at the last visit. The home now has sufficient staff to care for children in line with the home's statement of purpose. New staff have been recruited, and other staff have been redeployed from another home in the organisation. The current team comprises a positive blend of suitably experienced and qualified staff who are likely to provide consistent good-quality care and support to children.

Recruitment records are well maintained and meet requirements. Full employment history and verbal verification of references are now included as routine in the organisation's recruitment procedures. Strong recruitment procedures reduce the potential for unsuitable people to be employed at the home.

An experienced manager has registered with Ofsted. The provider has appointed an independent visitor. The provider has evidenced improved monitoring systems that give good scope to highlight areas of development to secure continuous

improvement. Although not tested, this is likely to provide better scrutiny of practice and care.

The management team's internal monitoring activities have improved the clarity and accuracy of records maintained at the home. These activities include monitoring of staffing rotas and recruitment, supervision and appraisals records. Frameworks for care planning and risk assessment have been adapted and enhanced.

Staff members are supported to have regular and reflective supervision in line with the organisation's policy. New staff have planned inductions to help them begin to work with the children. The regular supervision and well-developed training are likely to equip staff with the skills to meet the individual needs of children.

The remaining requirements that were raised at the last visit were outside the scope of this visit and were not reviewed. These requirements are therefore restated and will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/11/2019	Full	Good
12/06/2018	Full	Good
08/08/2017	Full	Good
06/09/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The health and well-being standard is that—</p> <p>children are helped to lead healthy lifestyles. (Regulation 10 (1)(c))</p> <p>In particular, ensure that there is a consistent approach to addressing substance misuse.</p> <p>This was raised at the last visit and has been restated.</p>	28 February 2022
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12 (1) (2)(a)(i))</p> <p>This was raised at the last visit and has been restated.</p>	28 February 2022
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p>	28 February 2022

<p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1)(a)(b) (2)(a))</p> <p>In particular, ensure that children moving into the home are suitably matched with the existing resident group.</p> <p>This was raised at the last visit and has been restated.</p>	
<p>The registered person must ensure that—</p> <p>within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—</p> <p>the name of the child;</p> <p>details of the child's behaviour leading to the use of the measure;</p> <p>the date, time and location of the use of the measure;</p> <p>a description of the measure and its duration;</p> <p>details of any methods used or steps taken to avoid the need to use the measure;</p> <p>the name of the person who used the measure ("the user"), and of any other person present when the measure was used;</p> <p>the effectiveness and any consequences of the use of the measure; and</p> <p>a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;</p> <p>within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—</p> <p>has spoken to the user about the measure; and</p> <p>has signed the record to confirm it is accurate; and</p>	<p>28 February 2022</p>

within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.
(Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c)).

This was raised at the last visit and has been restated.

Information about this inspection

The purpose of this visit was to review the provider's readiness to reopen the home following a period of voluntary closure.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1228092

Provision sub-type: Children's home

Registered provider: PSS Care Group Limited

Registered provider address: 284 Chase Road, London N14 6HF

Responsible individual: Frederik Booysen

Registered manager: Yvonne Shaw

Inspector

Mark Anderton, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2021