

## **Complaint about childcare provision**

Ref: EY373876/4565157

Date: 16 December 2020

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 27 August 2020, we received concerns that this provider was not meeting some of these requirements.

As a result of the safeguarding concerns we received, we suspended the provider's registration because we believed children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has appealed twice to the Health, Education and Social Care First-tier Tribunal to have his suspension lifted. They have heard both appeals and the suspension remains in place. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

Following our investigation into the concerns we took steps to cancel the provider's registration. The provider appealed to an independent external tribunal, the Health, Education and Social Care First-tier Tribunal, and it did not uphold the appeal. The provider's registration is therefore cancelled and they are no longer registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).