

Compliance action taken for childcare provision

Ref: EY556695/4955782

Date: 15 December 2021

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 12 November 2021, we carried out a visit and found the provider was not meeting some of these requirements, including the requirements to have a person with paediatric fire aid on the premises at all times when children are present. Due to the level of failure to meet the requirements we suspended the provider's registration. This was because we believed children may be at risk of harm. Suspension allowed time for the provider to take steps to reduce or eliminate the risk of harm to children.

On 22 November 2021, we carried out a regulatory visit. Although we found the provider had taken steps to ensure staff now have a paediatric first aid qualification, we found they were still not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 December 2021:

- improve knowledge and understanding of the space requirements and ensure the premises and equipment is organised in a way that meets the needs of children
- do not allow people, whose suitability has not been checked, to have unsupervised contact with children being cared for
- ensure adults looking after children are suitable for their role and responsibility, specifically



- ensuring that you understand the disqualification regulations and carry out suitability checks including Disclosure and Barring Service (DBS) and that the applicant holds the required qualification
- ensure the manager holds an approved level 3 qualification or above and at least half of all other staff hold at least an approved level 2 qualification
- ensure there is a named deputy who is capable and qualified to take charge in the manager's absence
- ensure that effective arrangements are in place to support children with special educational needs and/or disabilities (SEND)
- ensure the child protection policy is in line with the local safeguarding partner's procedure and provides details of the action to take if there are concerns about children
- improve knowledge and understanding of the government's guidance on the Prevent duty
- ensure the designated safeguarding lead attends a child protection training course that enables them to identify, understand and respond appropriately to signs of possible abuse and neglect
- ensure a written record is kept each time medicine is administered to a child
- improve knowledge and understanding of the procedure to follow if a complaint is made by a parent and/or carer
- comply with fire safety requirements as directed by the fire officer.

On 7 December 2021, we carried out a further regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at the last visit. We found the provider had taken steps to improve their knowledge and understanding of the requirements so that they have a better understanding of their duties under the early year's statutory framework. They have recruited a new manager who has a good understanding of the requirements and are taking action to improve and monitor staff performance. They now understand the local authorities processes to support children who may have special educational needs and are putting plans in place to help these children. In addition, they have made the changes required by the fire officer to ensure the building and their fire procedures are compliant.



On 9 December 2021, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed and the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.