

Complaint about childcare provision

Ref: 221469/4869096

Date: 24 November 2021

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 August, 11 October and 26 October 2021 we received concerns that this provider was not meeting some of these requirements.

On 22 November we carried out a regulatory telephone call. We found that the provider had failed to notify us of a further significant event that may impact on the suitability of a person living or working on the premises. This is a requirement of registration.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).