

Compliance action taken for childcare provision

Ref: EY442642/4902572

Date: 10 November 2021

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On September 2021, the provider notified us that a child had been left unsupervised in the nursery for a period of time. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 29 September 2021, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 13 October 2021, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

We found that:

The provider has provided staff with training and support to develop their understanding of their role and responsibility to keep children safe. The provider has ensured that staff deploy themselves effectively, to promote children's safety and to meet their individual care and learning needs.

The provider has organised training and support for staff to reinforce their understanding of the key-person role. They have introduced new systems to gather more information from parents whose home language is not English to help staff settle babies into the nursery, to support babies' emotional well-being and development.

The provider has risk assessed their procedures when staff take children from the indoor base rooms to the garden. They have introduced new procedures to ensure that children are adequately supervised at all times and that children are always within sight or hearing of staff. Although staff understand these new procedures, the provider recognised that there have been some teething problems with the implementation and has taken swift action to



address this.

The provider has ensured that the manager and staff understand their responsibility to inform parents of significant incidents regarding their child's experiences within the nursery without delay.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.