

Compliance action taken for childcare provision

Ref: EY540766/4906149

Date: 12 October 2021

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 September 2021, we received information from another agency about an incident in the nursery. On 24 September 2021, the provider notified us of this incident. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event. On 28 September 2021, we received concerns that the provider was not meeting some of requirements of registration. We suspended the provider's registration on 28 September 2021 because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 6 October 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 15 October 2021:

- implement safeguarding practice and procedure, ensuring that any concerns about children's safety or welfare are responded to in a timely and appropriate manner
- ensure that the designated safeguarding lead, the deputy safeguarding lead and the provider have an accurate understanding of their roles and responsibilities to ensure that they are able to identify, understand and respond appropriately to signs of possible abuse and neglect

- train all staff to empower them to respond to concerns about a child or inappropriate behaviour displayed by other members of staff and to understand the threshold for referring these concerns to the designated safeguarding lead and/or outside agencies
- ensure that records of safeguarding concerns are maintained, reported on and monitored appropriately; this includes any discussions or communications and any action taken
- develop robust arrangements for the supervision of staff to ensure that they receive appropriate support and guidance to fulfil their role.

We will monitor the provider's response to ensure the actions are successfully completed.

On 18 October 2021, the provider responded to the actions set. We found that the provider had improved their knowledge and understanding of child protection procedures and to provide effective training, support and guidance to staff. They now fully understand their responsibilities to identify, report and record concerns to keep children safe and when to refer concerns about children or staff behaviour in a timely manner. We are satisfied the provider has met the safeguarding and welfare actions raised.

On 19 October 2021, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.

