

Compliance action taken for childcare provision

Ref: EY331390/4866873

Date: 6 October 2021

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 August 2021, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. We served a welfare requirements notice. This is a legal notice that requires the provider to take action within the timescales set out. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 10 September 2021, we carried out a regulatory telephone call. The focus of the telephone call was to check whether the provider had met the safeguarding and welfare actions raised as a welfare requirements notice at their last inspection. We found the provider had met some of these but not others.

The provider demonstrated a suitable knowledge of appropriate behaviour management strategies to help children understand her expectations and the rules. However, she had not taken sufficient action to improve her safeguarding knowledge, including how to recognise and report abuse, neglect and wider safeguarding matters. Furthermore, the provider had not improved her understanding of how to manage allegations.

We have therefore served another welfare requirements notice that requires the provider to take action within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 October 2021:

- improve knowledge and understanding of abuse, neglect and wider safeguarding matters to be able to recognise and report concerns about children's welfare
- improve knowledge of allegations procedures in line with the local safeguarding partnership procedures, including how to report these to the appropriate authorities.

On 11 October 2021, we carried out a regulatory visit to check whether the provider had met the safeguarding and welfare actions raised as a welfare requirements notice. We found the provider had completed safeguarding training and updated her knowledge of how to



recognise and respond to concerns in relation child protection, wider safeguarding matters and allegations against adults.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.