

20 October 2021

Our Reference 2641015

Dear Mohammad Ibrahim

Heroes Centre
West Walsall E Act Academy
Primley Avenue
Walsall
WS2 9UA

Setting reference number: 2641015

The Childcare Register: inspection outcome - non-compliant

I inspected your childcare provision on 28 September 2021.

I found that you were not meeting all of the requirements for registration on the Childcare Register and I discussed the reason(s) for this during the visit.

We have therefore set the following actions:

ACTIONS

The following actions are to be completed by the date shown	Date
■ make sure that everyone caring for children is alert to any signs that a child may be suffering from harm	13/10/2021
■ make sure at least one person has an appropriate first aid qualification	13/10/2021
■ improve the written child protection policy to ensure staff can follow this to safeguard children from abuse or neglect	13/10/2021
■ give parents copies of safeguarding and complaints policies	13/10/2021
■ tell Ofsted about changes to circumstances within 14 days of the change happening, with particular regard to a change of manager.	13/10/2021

You must complete the actions by the dates shown.

Please read carefully the registration requirements for the Childcare Register which are described in the early years and childcare guide to registration, which you can find on our website at <https://www.gov.uk/government/publications/become-a-registered-early-years-or-childcare-provider-in-england> as you must meet these requirements in order to remain registered on the Childcare Register.

If you have any questions please contact us on 0300 123 1231 quoting the reference number at the top of this letter.

Yours sincerely

Sally Wride

Early Years Inspection Team