

Complaint about childcare provision

Ref: EY562427/4906269

Date: 4 October 2021

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 September 2021, we found that the provider was not meeting some of the requirements. We have issued actions for the provider to take.

Actions needed by 11 October 2021:

- take all reasonable steps to ensure that children do not have access to equipment and material that exposes them to risk
- ensure the effective organisation of resources and equipment to promote children's health and safety.

On 11 October 2021, the provider informed us of the action taken to meet the above requirements. We found that the provider has taken appropriate steps to ensure that children are not exposed to risks and the environment is organised effectively to assure their health and safety. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).