

Compliance action taken for childcare provision

Ref: EY500863/4812987

Date: 1 July 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 June 2021, the provider notified us of a significant event. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any significant events.

On 16 June 2021, we carried out a regulatory telephone call and spoke to the manager. On 18 June 2021 we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 8 July 2020:

- ensure all risks and hazards are rigorously assessed and prompt action is taken to remove, minimise and manage those risks and hazards; this includes making an informed and robust assessment of adult to child ratios to ensure every child's safety while on outings
- ensure outdoor spaces are fit for purpose and suitable for all children, taking account of their individual needs, age and level of understanding
- ensure staff are suitably deployed so that children are adequately supervised, and their individual needs are met; this includes children always being within sight or hearing of staff, but usually within sight and hearing
- ensure the effective management of the pre-school provision; this includes managers having the required skills and knowledge to oversee and monitor all aspects of the

provision, to be able to respond decisively to significant events and emergencies and the management team having a clear understanding of their roles and responsibilities

- ensure all staff receive suitable induction training to help them to understand their roles and responsibilities, particularly in respect of how to keep children safe and how to deal with health and safety issues
- ensure all staff who hold a paediatric first-aid qualification maintain their knowledge and have the required skills to be able act appropriately to ensure children's good health and welfare
- ensure appropriate arrangements are in place for the supervision of staff, to monitor their practice so that any weak aspects of practice can be quickly identified and addressed
- ensure written records of accidents and incidents are sufficiently documented and parents are provided with a full and detailed account, without delay, particularly in the event of significant events.

We will monitor the provider's response to ensure the actions are successfully completed.

On 9 July 2021 we visited the provider. We found that the provider had improved risk assessment processes and updated their knowledge of effective risk assessment. They provided evidence of more robust procedures for checking that outdoor spaces are fit for purpose and are suitable for children's individual needs. They explained new procedures, including daily staff conversations about their deployment, to ensure the effective supervision of children. Managers discussed new and improved procedures for their monitoring and oversight of the childcare provision and have rigorous procedures to follow in the event of significant incidents. Induction processes have been reviewed and improved so that all staff fully understand their roles and responsibilities. Plans are in place to ensure that all staff who hold a paediatric first-aid qualification update and maintain their knowledge. Procedures for staff supervision have been reviewed and improved so as to support staff and to quickly identify and address any weak practice. The processes for recording accidents and incidents has been reviewed and new procedures have been put in place to ensure any accidents or incidents are sufficiently documented.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services

we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.