

## **Compliance action taken for childcare provision**

Ref: 2508019/4802479

Date: 8 July 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 May 2021, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 6 July 2021, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found the provider had met some of the safeguarding and welfare actions but not others.

We found that the provider had improved the key person system, which parents reported was positive and that they enjoyed having more feedback from staff about their child's experiences. The provider had sought support from the local authority to plan clear learning objectives for children who have special educational needs and/or disabilities (SEND), although these plans had not yet been fully implemented. The nominated individual had attended training and made links to local safeguarding forums to help develop her knowledge of child protection issues. However, new procedures introduced were not fully understood by the manager. The provider had planned a number of improvements to support the coaching and training of staff, however, these ideas are yet to be fully embedded. Additionally, during the visit, we found a new area of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to

give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 16 August 2021:

- ensure unauthorised visitors are unable to enter the premises unsupervised
- strengthen the manager's understanding of all safeguarding matters, including newly implemented systems to share safeguarding concerns, to keep children safe
- review the impact of the support provided for children with special educational needs and/or disabilities and share information with parents to enable them to continue this support at home
- implement the support programme for the manager and staff to ensure they quickly gain the experience and skills required to fully carry out their roles to a consistently high standard.

On 9 September 2021, the provider responded to the actions set. We found that the provider had improved the security of the premises and taken action to strengthen all staff understanding of safeguarding matters and how to provide more effective support for children with SEND. Systems to support staff and monitor staff practice are now embedded.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.