

Complaint about childcare provision

Ref: 160754/4868446

Date: 31 August 2021

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 16 August 2021 we received concerns that this provider was not meeting some of these requirements.

Following a telephone regulatory event, we found the provider failed to notify us of significant events and meet their legal responsibility as set out in the 'Statutory framework for the early years foundation stage'. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).