

# 1253623

## **The Spring Children's And Transitional Care Limited**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

This service is operated by a private provider and provides care and accommodation for two children who have learning disabilities.

**Inspection date:** 22 July 2021

### **This monitoring visit**

On 28 and 29 April 2021, Ofsted undertook a full inspection. The home was judged inadequate. In response to that visit, Ofsted issued a notice of restriction of accommodation. On 14 June 2021, a monitoring visit took place to monitor the notice of restriction. This had been adhered to and remained in place. In addition, on 21 May 2021, a notice of proposal to cancel the registration of the home was issued.

The purpose of this visit was to consider the home's adherence to the notice of restriction. The provider has adhered to the restriction of accommodation and there are currently no children living at the home.

The home remains without a manager and staff team. As a result, the management and staffing arrangements continue to be inadequate and it would be unsafe for children to be admitted to the home.

The provider has recruited to its senior leadership team. Despite this, since the last inspection on 14 June 2021 little progress has been made to address the shortfalls identified at the full inspection in April 2021. Furthermore, four new regulatory breaches were identified.

The condition of the home has not been improved. The office door is damaged, an annual gas check had not been completed, and recommendations in the fire risk assessment that was completed in April 2021 have not been actioned.

Monthly independent visits are now being completed. However, these have not been sent to Ofsted. The quality-of-care review has not been completed. The lack of monitoring and review systems in place does not provide Ofsted with assurance about the leadership of the home.

The home's location risk assessment has not been reviewed or updated. This was not identified as being out of date by the senior leadership team until it was requested by the inspector during the monitoring visit.

All but two of the previous requirements remain in place due to the lack of progress. However, the home's statement of purpose has been updated and a safeguarding policy has been devised.

Following this monitoring inspection, Ofsted issued a further notice of restriction of accommodation.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/04/2021	Full	Inadequate
10/03/2020	Full	Inadequate
20/11/2019	Full	Inadequate
19/02/2019	Full	Good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>understand and apply the home's statement of purpose;</p> <p>ensure that staff—</p> <p>understand and apply the home's statement of purpose;</p> <p>protect and promote each child's welfare;</p> <p>treat each child with dignity and respect;</p> <p>provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background;</p> <p>help each child to understand and manage the impact of any experience of abuse or neglect.</p> <p>(Regulation 6 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)(iv)(v))</p> <p>This specifically relates to the registered person ensuring that staff provide good-quality care.</p>	3 September 2021
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p>	3 September 2021

<p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>take effective action whenever there is a serious concern about a child’s welfare; and</p> <p>are familiar with, and act in accordance with, the home’s child protection policies;</p> <p>that the home’s day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(iii)(vi)(vii)(b))</p> <p>This specifically relates to the registered person ensuring that staff take the necessary action to protect children from harm.</p>	
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child’s health. (Regulation 12 (1) (2)(d))</p> <p>This specifically relates to the home conditions and unaddressed health and safety issues in the home.</p>	3 September 2021
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children’s home that—</p> <p>helps children aspire to fulfil their potential; and</p>	3 September 2021

<p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home’s statement of purpose;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>ensure that the home has sufficient staff to provide care for each child;</p> <p>ensure that the home’s workforce provides continuity of care to each child. (Regulation 13 (1)(a)(b) (2)(a)(c)(d)(e))</p> <p>This specifically relates to the registered person ensuring that staff are suitably trained, experienced and qualified to deliver care that is consistent with the home’s statement of purpose.</p>	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children’s home; and</p> <p>have a positive experience of arriving at or moving on from the home. (Regulation 14 (1)(a)(b))</p> <p>This specifically relates to the registered person ensuring that staff provide effectively planned care moving in and out of the home.</p>	3 September 2021
<p>A responsible individual must—</p> <p>have the capacity, experience and skills to supervise the management of the home, or the homes, in respect of which the responsible individual is nominated. (Regulation 26 (7)(b))</p> <p>This specifically relates to the registered provider ensuring that the responsible individual oversees the management of the home and takes action to ensure that children are safe and protected.</p>	3 September 2021

<p>The registered provider must appoint a person to manage the children's home if—</p> <p>there is no registered manager in respect of the home. (Regulation 27 (1)(a))</p> <p>This specifically relates to the registered provider ensuring that a manager is appointed to the home.</p>	<p>3 September 2021</p>
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.</p> <p>The requirements are that—</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1)(3)(d))</p> <p>This specifically relates to the registered manager ensuring that gaps in employment history are explored.</p>	<p>3 September 2021</p>
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must—</p> <p>maintain in the home the records in Schedule 4;</p> <p>ensure that the records are kept up to date. (Regulation 37 (1) (2)(a)(b))</p> <p>This specifically relates to the registered manager ensuring that the address of the child prior to admission and upon leaving the home, including the statutory provision, is recorded.</p>	<p>3 September 2021</p>
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>there is an allegation of abuse against the home or a person working there. (Regulation 40 (4)(c))</p> <p>This specifically relates to the registered manager ensuring that significant event notifications are sent without delay and include factual information.</p>	<p>3 September 2021</p>

<p>The independent person must provide a copy of the independent person's report to—</p> <p>HMCI. (Regulation 44 (7)(a))</p> <p>This specifically relates to monthly independent reports being sent to Ofsted.</p>	3 September 2021
<p>The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months. (Regulation 45 (1))</p>	3 September 2021
<p>The registered person must review the appropriateness and suitability of the location of the premises used for the purposes of the children's home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard). (Regulation 46 (1))</p> <p>This specifically relates to the location risk assessment being updated and reviewed.</p>	3 September 2021

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1253623

**Provision sub-type:** Children's home

**Registered provider:** The Spring Children's and Transitional Care Limited

**Registered provider address:** 9 Grenville Drive, Birmingham, Warwickshire B23 7YX

**Responsible individual:** Blessing Manyara

**Registered manager:** Post vacant

## Inspector

Lisa O'Donovan, Social Care Inspector

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