

## **Compliance action taken for childcare provision**

Ref: 2604023/4820921

Date: 27 July 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 24 June 2021, we received concerns that the provider was not meeting some of these requirements.

On 02 and 07 July 2021, we carried out regulatory telephone calls. We have issued actions for the provider to take. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 21 July 2021:

- develop an up-to-date knowledge and understanding of safeguarding issues
- have regard for the government statutory guidance 'working together to safeguard children 2018'

On 13 July 2021, we received a notification from the provider about a safeguarding issue.

On 21 July 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and actions issued 8 July 2021. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 29 July 2021: include bullet points below

- improve knowledge of the Government's statutory guidance 'Working Together to Safeguard Children 2018' to ensure any concerns about children's safety or welfare are always notified to the appropriate agency without delay
- ensure that the safeguarding policy is in line with the guidance and procedures of the local safeguarding partnership and includes an explanation of appropriate action to be taken in the event of an allegation being made against a member of staff
- ensure staff are provided with support, advice and guidance from the designated safeguarding lead practitioner
- inform parents and/or carers of any occasion where physical intervention is used on the same day, or as soon as reasonably practicable.
- ensure that all staff understand the safeguarding policy and procedures and have up to date knowledge about what action to take with particular regard to, inappropriate behaviour displayed by other members of staff
- make certain that all staff receive effective induction training to help them understand their roles and responsibilities with particular reference to behaviour management

We also found that the provider failed to notify Ofsted of a significant event, which is a requirement of their registration. The provider is still registered with Ofsted.

We will monitor the provider's response to ensure the action/s are successfully completed.

On 10 August 2021, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions and/or learning and development actions, raised at their last regulatory visit.

We found that the provider had not fully met the welfare requirements notice served 27 July 2021. Additionally, during the visit, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. We have therefore, served a further welfare requirement notice and included the new areas of concern. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to

give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 23 August 2021:

- have regard for Government's statutory guidance 'Working Together to Safeguard Children 2018' to ensure any concerns about children's safety or welfare are always notified to the appropriate agency without delay 23 August 2021
- take all necessary steps to ensure children's safety at all times
- put in place effective risk assessments and take action to minimise or remove hazards that expose children to unnecessary risks
- ensure that every child's care is tailored to meet their individual needs
- make certain that records are easily accessible and available to Ofsted at all times

We will monitor the provider's response to ensure the actions are successfully completed.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).