

## **Complaint about childcare provision**

Ref: 2529348/4812049

Date: 3 August 2021

### **Summary of outcome**

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 June 2021 and 21 June 2021, we received information that raised concerns that this provider was not meeting some of these requirements.

On 28 July 2021 we carried out a regulatory visit. We have issued a notice to improve. This notice requires the provider to take the actions below within the timescale set out. The provider will be able to give parents further information about this.

Actions needed by 10 August 2021:

provide Ofsted with the required information in order to enable all necessary suitability checks to be completed on all individuals associated with the setting.

The provider remains registered with Ofsted

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).