

Compliance action taken for childcare provision

Ref: 133989/4753737

Date: 30 June 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we take action to ensure they put matters right.

On the 26 March 2021, we received a notification from the provider in relation to a safeguarding incident. This notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On the 26 March 2021, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that requires the provider to take the action below within the timescales set out.

Actions needed by 19 April 2021

- ensure staff implement relevant ratio requirements at all times, and that children are always within sight or hearing of staff

- put appropriate arrangements in place to ensure all children are adequately supervised

and staffing arrangements meet their needs

- ensure there is at least one member of staff with a full and relevant level 3 qualification and at least half of all staff with a full and relevant level 2 qualification, working directly with children age two at all times

- take effective steps to ensure that all areas of the premises and equipment are fit for purpose, and suitable for the age of children cared for

- ensure all risks and hazards to children's safety are identified, removed or minimised; specifically, in the outdoor areas

- take immediate steps to ensure that people looking after children, or who are likely to have regular contact with children are suitable to fulfil the requirements of their role

- ensure adults whose suitability has not been checked are not allowed unsupervised contact with children being cared for

- ensure all managers and staff have effective support, supervision and coaching, to promote the interests of children, and ensure they have a clear understanding of their roles and responsibilities

- put appropriate arrangements in place to hold the correct date of birth for each child attending the setting.

On 20 April 2021 we carried out a regulatory visit to the setting and found that the provider had met some of the actions set but not all, and also two further breaches to requirements.

We found the provider had implemented relevant staff to child ratios and ensured children are within sight or hearing of staff at all times. The provider had taken appropriate steps to ensure the premises and equipment are fit for purpose and suitable for the age of children being cared. The provider had taken effective steps to ensure those caring for children were suitable to do so and that for those whose suitability is yet to be checked that they do not have unsupervised contact with children. The provider has appropriate procedures in place to offer effective support, supervision and coaching, to all staff and ensure they have a clear understanding of their roles and responsibilities. The provider has also ensured their systems record accurate details of the children attending the setting.

Due to the unmet actions and further breaches of requirements we have served a further welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 07 May 2021:

- implement appropriate arrangements for employing a suitably qualified manager and a named deputy who is able to take charge in their absence to ensure the safe and efficient management of the setting at all times

- put appropriate arrangements in place to ensure all children are adequately supervised and staffing arrangements meet their needs

- ensure there is at least one member of staff with a full and relevant level 3 qualification and at least half of all staff with a full and relevant level 2 qualification, working directly with children at all times

- ensure risk assessments are effective and all risks and hazards to children's safety are identified, removed or minimised

- ensure committee members complete an enhanced DBS and provide Ofsted with their details, so that the required checks can be completed, in a timely manner, in order to assess their suitability.

On 14 and 21 May 2021 we carried out a regulatory call to the setting and spoke to the nominated individual and manager. We found that the provider had met some of the actions set but not all. We found the provider had put appropriate arrangements in place to ensure all children are adequately supervised and staffing arrangements meet their needs especially when monitoring the outdoor environment. We also found that risk assessments are now effective to ensure all risks and hazards to children's safety are identified, removed or minimised. Finally we found that all committee members have now completed an enhanced DBS and provided Ofsted with their details, so that the required checks can be completed to assess their suitability.

Due to the unmet actions we have served a further welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 21 June 2021:

- implement appropriate arrangements for employing a suitably qualified manager and a named deputy who is able to take charge in their absence to ensure the safe and efficient management of the setting at all times
- ensure there is at least one member of staff with a full and relevant level 3 qualification and at least half of all staff with a full and relevant level 2 qualification, working directly with children at all times

On 23 June 2021 we carried out a regulatory call to the setting and spoke to the nominated individual and manager. We found that the provider had completed one of the actions set but not the other. We found the provider had implemented appropriate arrangements for employing a suitably qualified manager and a named deputy for the setting. We have now

asked the provider to prepare an action plan to demonstrate how they will meet the remaining action in a timely manner.

The provider has now provided an action plan to confirm that the remaining action has now been met. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.