

Compliance action taken for childcare provision

Ref: 103842/4587937

Date: 28 May 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered childcentred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 29 September 2020, the provider notified us of a serious incident. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

On 9 October 2020, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 November 2020:

- take action to implement an effective risk assessment, with particular regard to boundaries and fences to help keep children safe and secure in their surroundings
- make sure there are suitable hygienic changing facilities for children to support their physical health



- provide the manager and staff with effective supervision and support to help them fulfil their roles and responsibilities, and manage their workload
- ensure staff deployment and child supervision arrangements are effective, including the office area and outside space, to help safeguard children and meet their individual needs
- improve knowledge and understanding of the changes that must be notified to Ofsted, specifically committee members so that the relevant checks can be undertaken
- ensure all documents are readily available for inspection, including staff suitability checks and vetting and recruitment records.

On 9 November 2020 we conducted a regulatory telephone call with the provider. We found that they had taken the appropriate action to meet the welfare requirements notice.

On 20 April 2021, we conducted a regulatory telephone call with the provider. We found the provider was still not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 10 May 2021:

supply all the necessary information to Ofsted relating to new committee members so the relevant checks can be completed.

On 11 May 2021, we conducted an unannounced regulatory visit. We found that the



provider had not met the action set in the welfare requirements notice. We initiated steps to cancel the provider's registration. The provider objected to our intention and subsequently resigned their registration.

The provider is no longer registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.