

## Compliance action taken for childcare provision

Ref: EY346223/4846858

Date: 23 July 2021

## **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered childcentred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 July 2021, the provider notified us that a child had been able to leave the premises with an unknown individual. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any significant events.

On 23 July 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. The person who collected the child, was recognised as someone who had previously been to the premises. However, it was not known who the individual was. The child was able to leave the premises, when staff left the area to try to contact the parent. In addition, the premises were not secure at all times, meaning unauthorised people could have accessed the premises.

The provider took immediate action to ensure this is unable to happen again. They introduced new procedures and trained staff, ensuring they were familiar and competent in following these. They updated the child's collection details to ensure those authorised would be able to collect the child in the future. They identified training needs for staff.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.



We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.