

Compliance action taken for childcare provision

Ref: EY481842/4795335

Date: 4 June 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we take action to ensure they put matters right.

On the 13 May 2021, the provider notified us of a safeguarding concern.

On the 3 June 2021, we carried out an unannounced visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 18 June 2021

take action to ensure all managers and staff understand the setting safeguarding procedures, including having up to date knowledge of safeguarding issues and know how to respond to any child protection concerns in an appropriate and timely manner

ensure the Designated Safeguarding Lead improves their knowledge and understanding of allegation management, taking account of local safeguarding children's partnership's advice and policy

implement effective and robust recruitment procedures to assess staff's suitability and ensure all adults looking after children are suitable to fulfil the requirements of their role, including adults whose suitability has not been checked

make sure all staff have appropriate induction, training, skills and knowledge, to help them have a clear understanding of their roles and responsibilities

put appropriate arrangements in place for the supervision and coaching of all staff who have contact with children and families

implement a rigorous system for risk assessment to ensure the safety of all children and identify, remove, or minimise, all risks and hazards to children's health and safety

maintain information and records that can be shared with other professionals to ensure effective and safe management of the setting

implement a complaints policy and maintain a clear process for recording a written log of complaints, including how complaints have been fully investigated relating to the EYFS requirements and notifying outcomes to the complainant within 28 days

ensure the registered person has secure knowledge and understanding of the requirements in relation to notifications, particularly with regard to reporting any significant event that may affect the suitability of any person who has contact with children and report in a timely manner.

On the 23 June 2021, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last visit. We found that the provider had taken steps to meet all actions to improve the service they offer to ensure that children receive safe and suitable provision. Leaders have improved

their knowledge and understanding of child protection procedures and demonstrate they understand their responsibilities in liaising with agencies that have statutory responsibilities. We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.