

## **Compliance action taken for childcare provision**

Ref: EY260535/4465753

Date: 16 April 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 February 2020, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be not met. The inspection report sets out the actions the provider was asked to take to meet the requirements.

On 24 November 2020, while routine inspections were suspended, we carried out an interim visit and a telephone discussion on 4 December 2020. The focus of the visit and telephone discussion was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection.

We found that the provider had not met the actions set. We therefore served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 11 January 2021:

- ensure that staff have an up-to-date knowledge of safeguarding issues and can respond to child protection concerns in an appropriate way, including where there is an allegation against a member of staff
- ensure that the child protection policy is in line with the guidance and procedures of the Local Safeguarding Children Partnership
- ensure that induction training supports staff to understand the policies and procedures
- ensure that there are appropriate arrangements in place for the supervision of staff to provide support, coaching and training to improve their personal effectiveness and to ensure that they understand and can implement the policies and procedures

- improve the key person system to provide consistent support for children in partnership with parents, carers and other settings that children attend
- ensure that risk assessment procedures for the collection of children are clearly established and understood by all staff
- ensure that records are accessible and available for inspection by Ofsted

On 19 January 2021 we carried out a telephone discussion. We found that the provider had not met the action set regarding the child protection policy. We therefore served a welfare requirements notice. This is a legal notice that requires the provider to take the action below within the timescale set out.

Action needed by 26 January 2021:

- ensure that the safeguarding policy makes reference to the Local Safeguarding Children Partnership and is clear about the reporting procedures for concerns, including wider safeguarding issues

The provider updated the safeguarding policy to reflect local procedures and to include clear reporting procedures for staff to follow in the event of any concerns.

We were unable to check whether the provider had met the remaining actions as the setting was closed due to the pandemic. We therefore extended the date of the actions to reflect the planned re-opening date.

Actions needed by 5 March 2021:

- ensure that staff have an up-to-date knowledge of safeguarding issues and can respond to child protection concerns in an appropriate way, including where there is an allegation against a member of staff
- ensure that induction training supports staff to understand the policies and procedures
- ensure that there are appropriate arrangements in place for the supervision of staff to provide support, coaching and training to improve their personal effectiveness and to ensure that they understand and can implement the policies and procedures
- improve the key person system to provide consistent support for children in partnership with parents, carers and other settings that children attend
- ensure that risk assessment procedures for the collection of children are clearly

established and understood by all staff

- ensure that records are accessible and available for inspection by Ofsted

On 24 March 2021 we carried out a regulatory visit and on 31 March 2021 we carried out a regulatory telephone call. We found that the provider had not met the actions set. Additionally, during the visit and telephone call, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

In relation to the existing actions and new areas of concern, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. We will monitor the provider's response to ensure the actions are successfully completed.

Actions needed by 21 April 2021:

- ensure that staff understand the safeguarding policy and procedures including what to do if there is a concern about a child or an allegation against a member of staff
- ensure that staff understand the emergency evacuation procedure to promote the safety of children in the event of a fire or other emergency
- ensure that there are procedures in place to prevent unauthorised persons entering the premises and to check the identity of visitors
- ensure that children are adequately supervised and within sight and hearing of staff
- ensure that risk assessment procedures for the collection of children are understood by all staff
- ensure that the key person system identifies and provides consistent support for children's needs in partnership with parents, carers and other settings that children attend
- ensure that induction supports staff to understand the policies and procedures and their role and responsibilities
- ensure that there are appropriate arrangements in place for the supervision of staff to provide support, coaching and training to improve their personal effectiveness and to ensure that they understand and can implement the policies and procedures

- ensure that the named deputy is capable to take charge in the absence of the manager
- ensure that records are easily accessible and available for inspection by Ofsted
- ensure that procedures to promote the good health of children within the setting are consistently followed

We took steps to cancel the provider's registration as they were not meeting the requirements of the Statutory framework for the early years foundation stage. Before the cancellation was finalised the provider was cancelled for non-payment of their fee. The provider's registration is cancelled.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).