

## **Compliance action taken for childcare provision**

Ref: 2557087/4815520

Date: 6 July 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 June 2021, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 5 July 2021, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

On 5 July 2021, we found the provider had met some of the safeguarding and welfare actions but not others.

We found that the provider has improved the knowledge and understanding of all staff and managers of how to identify and respond to any issues of concern in a child's life at home or elsewhere, including the procedures to follow to report information of a safeguarding nature to other professionals in a timely manner. The provider has implemented an effective child protection policy, and procedures, to safeguard children which is in line with local guidance. We found that there is a named lead practitioner for safeguarding, who has an appropriate knowledge of child protection matters in order to provide support, advice, and guidance to staff in order to safeguard children. The lead practitioner for safeguarding has improved their knowledge and understanding of the procedures to follow in the event of an allegation being made against a member of staff. Information and records are now clearly recorded with sufficient detail. The provider has ensured that all staff and managers understand how to manage children's behaviour in an appropriate way that supports their well-being. We found that the premises are now secure, and that the provider has taken steps to implement effective risk assessments to help keep children safe. The provider has appropriate

insurance in place.

However, we found that the provider has not yet provided all staff with support to undertake appropriate training and professional development opportunities to ensure they offer quality learning and development experiences for all children. The arrangements for the supervision of staff are not yet effective to focus on support, coaching and training to improve their personal effectiveness. We found that key persons do not have a sufficient knowledge and understanding of every child in order to provide tailored care to meet their individual needs. The provider has not yet ensured that there are effective arrangements in place to support children with special educational needs or disabilities. We found that the provider has not yet ensured that there is an effective two-way flow of information with parents and carers to help ensure that the needs of all children are met.

We will continue to monitor the provider's response to ensure the actions are successfully completed.

The provider is still registered with Ofsted.