

## **Compliance action taken for childcare provision**

Ref: 132241/4785933

Date: 2 July 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 May 2012 and 1 June 2021, we received concerns that this provider was not meeting some of these requirements.

On 8 June 2021, we carried out a regulatory visit to the provider. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take within the timescale set out below. The provider will be able to give parents further information about this.

Action needed by 28 June 2021:

- ensure all staff are aware of children's individual dietary needs, with particular regard to food allergies
  
- ensure that risk assessments are carried out to identify and eliminate risk to children, particularly in the outdoor area

- ensure all staff are aware of and implement the setting's safeguarding policy and procedure, particularly whistleblowing
  
- ensure all children are assigned a key person and that parents are aware of who their child's key person is
  
- ensure that the setting's policies and procedures, including the complaints procedure, are available for parents.

On 27 June 2021, the provider responded to the actions set. We found that the provider had taken action to ensure that staff were aware of the dietary needs of children in their care. Staff are carrying out regular risk assessments, including in the outdoor area, to identify and remove any potential hazards. The provider has updated their safeguarding policy and staff have been made aware of this. Parents have been made aware of who their child's key person is and now have access to the setting's policies and procedures.

We are satisfied the provider has now met the safeguarding and welfare action raised. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).

