

Compliance action taken for childcare provision

Ref: EY475324/4800900

Date: 9 June 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 28 May 2021, the provider notified us of allegations made against a member of staff. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any significant event which is likely to affect the suitability of the early years provider or any person who cares for, or is in regular contact with, children on the premises to look after children.

On 4 June 2021, we carried out a regulatory telephone call. We also shared information with other agencies. We found the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 18 June 2021:

- ensure that agencies with statutory responsibilities are notified without delay, particularly in the event of allegations against staff
- ensure that all staff understand the setting's policies and procedures in relation to safeguarding including their responsibility to respond in a timely and appropriate manner to any inappropriate behaviour displayed by other members of staff
- maintain a written record of accidents or injuries and any first aid administered and ensure that parents are informed promptly so they are equipped to continue children's care at home
- ensure that parents are informed of their children's experiences at the setting
- ensure that all staff follow the setting's policies and procedures in relation to behaviour

management and the children's well-being is given due consideration

- ensure that staff supervision is effective to identify and address any issues relating to staff underperformance so that staff are skilled to deliver quality learning and development experiences for children.

We visited the setting on 18 June 2021 to monitor the provider's compliance with the welfare requirements notice. We found that the provider has improved their understanding of the responsibility to notify relevant agencies in the event of an allegation. They ensure that staff have a secure understanding of the setting's safeguarding policies and procedures. Accident records have been improved and the provider has strengthened the systems to share information with parents. The provider has taken appropriate steps to strengthen staff knowledge and understanding of the setting's policies and procedures in relation to behaviour management.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.