

Compliance action taken for childcare provision

Ref: EY216072/4772198

Date: 25 May 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-10 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 April 2021, the provider notified Ofsted of an incident where an allegation was made against a member of staff.

On 17 May 2021, we carried out an unannounced visit to the nursery. We found the provider was not meeting some of the requirements.

We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 28 May 2021:

- ensure the designated lead for safeguarding develops their knowledge and understanding of the procedure to follow should an allegation be made against a member of staff

- ensure complainants are notified of the outcome of an investigation within 28 days of the complaint being received.

We found that the provider had taken appropriate action to improve their knowledge and understanding of the procedure to follow should an allegation be made against a member of staff. The provider had taken appropriate action to improve their procedures to provide complainants with an outcome within 28 days of a complaint being made.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.