

## **Compliance action taken for childcare provision**

Ref: EY283352/4771749

Date: 11 May 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2) which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 April 2021, we received concerns that the provider was not meeting some of these requirements.

On 22 April 2021, we carried out a regulatory telephone call, followed by a regulatory visit on 23 April 2021. We found the provider was not meeting some of the requirements.

We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

Actions needed by 28 May 2021:

- Take all necessary steps to ensure children are kept safe and well, in particular relation to the suitability and security of the premises
- improve arrangements to ensure all staff have the appropriate training, skills and knowledge and a clear understanding of their roles and responsibilities, particularly their responsibility to keep children safe
- improve arrangements in place for the supervision of staff who have contact with children and families. Effective supervision provides support, coaching and training for the practitioner and promotes the interests of children. Supervision should foster a culture of mutual support, teamwork and continuous improvement, which encourages the confidential discussion of sensitive issues.
- improve arrangements to ensure that all children are adequately supervised and that they are always within sight or sound of staff

- improve arrangements to ensure the premises, including overall floor space and outdoor spaces, are fit for purpose and suitable for the age of children cared for and the activities provided on the premises
- take all reasonable steps to ensure staff and children are not exposed to risk; identify aspects of the environment that need to be checked on a regular basis and demonstrate how identified risks will be removed or minimised
- provide Ofsted with accurate information of all adults who are partners in the organisation, or a director, secretary or other officer or members of its governing body.

We suspended the provider's registration because we believed children may be at risk of harm. Suspension allows time for an assessment into the grounds that give rise to our belief that children may be exposed to a risk of harm; for other agencies with safeguarding responsibilities to conduct their investigations and for any necessary steps to be taken to eliminate or reduce the risk of harm. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 25 May 2021, we monitored the provider's response to the actions set. We found the provider had met the safeguarding and welfare actions. The Nominated Individual had improved the safety and security of the setting and the risk assessments that support this. Staff have received updated training to ensure they are able to keep children safe.

On 26 May 2021, we lifted the suspension because the provider took appropriate action to bring about the necessary improvement and remove the identified risk to children.

The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).