

Compliance action taken for childcare provision

Ref: EY404727/4780537

Date: 11 June 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the 'Statutory framework for the early year's foundation stage', which you can find at <https://www.gov.uk/government/publications/early-years-foundation-stage-framework> If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 30 April 2021, the provider notified us of a significant event. The provider made further notifications to Ofsted on 11, 14 and 27 May with regards to additional significant events. The notifications mean that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to inform Ofsted or their childminder agency of any allegations of serious harm or abuse by any person living, working, or looking after children at the premises.

On 18 May and 8 June 2021, we carried out regulatory telephone calls with the provider. We found the provider was not meeting some of the requirements and had taken action to put matters right. The provider had improved the oversight of leadership and management responsibilities in the setting. This included providing additional training for staff, so they can follow appropriate procedures to raise concerns of a safeguarding nature. Additional training has been provided to support staff in managing children's behaviour in positive ways. Senior leaders are more closely monitoring staff training and supervision to ensure that this is happening and is effective. Senior leaders are now having a closer oversight of the procedures that are followed when staff apply for internal promotion to senior leadership roles. The provider has taken action to improve the management of complaints to ensure parents are provided with a response to their concerns.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.