

Compliance action taken for childcare provision

Ref: 2541130/4763846

Date: 1 June 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the 'Statutory framework for the early year's foundation stage', which you can find at <https://www.gov.uk/government/publications/early-years-foundation-stage-framework> If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 10 April, the provider notified Ofsted of a significant event. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant incidents.

On 13, April, 7 May, 12 May and 14 May 2021, we carried out regulatory telephone calls with the provider. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 28 May 2021:

- improve on vetting and recruitment processes to confirm that all those who are likely to have regular contact with children are suitable.
- improve arrangements for supporting and training staff, to continually strengthen their knowledge and understanding of their roles and responsibilities, with particular regard to the Governments statutory guidance 'Working Together to Safeguard Children 2015'.
- ensure that every child's care is tailored to meet their individual needs.

On the 28 May 2021, we carried out a telephone regulatory event with the provider. We found that the provider had improved their knowledge and understanding of child protection and safer recruitment procedures. In addition, the key person approach has been reviewed and strengthened. The provider now fully understands their responsibilities.

We are satisfied the provider has met the safeguarding and welfare actions raised. The

provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.