

1228092

PSS Care Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home, which is one of three run by a private organisation, provides care for up to four children with emotional and/or behavioural difficulties.

The registered manager left on 15 February 2021. There is currently no manager in post.

Inspection date: 5 May 2021

This monitoring visit

Ofsted conducted a monitoring visit in April 2021, following significant concerns being raised regarding the leadership and management of the home. As a result of that visit, Ofsted served a compliance notice and a notice restricting accommodation. This visit was undertaken to monitor the provider's adherence to the restriction of accommodation and to review the provider's progress in meeting the required actions set out in the compliance notice.

The only child living at the home moved out shortly after the last monitoring visit. No children have been admitted to the home since the last visit. Therefore, the provider has complied with the restriction of accommodation notice. The inspector found that insufficient action had been taken to meet the steps set out in the compliance notice.

A new manager has been employed for the home. Ofsted has not been able to review their suitability for the role as an application for registration has yet to be received. All staff have been redeployed to work at another of the organisation's homes. There is no deputy manager and there are no staff currently employed to work at this home. Therefore, the home is not able to provide care and support to meet the needs of children as outlined in its statement of purpose.

The provider has not been able to provide evidence of improved monitoring systems because the home has not cared for children and the staff have been redeployed.

The home does not have the staff and managers required to operate. The provider does not intend to operate the home at this time. The home will therefore be subject to a condition that the provider must inform Ofsted of its intention to accommodate children at the home at least three months before any child is accommodated.

Some of the previous requirements were outside the scope of this visit and were not reviewed. These requirements are therefore restated and will be reviewed at a subsequent inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/11/2019	Full	Good
12/06/2018	Full	Good
08/08/2017	Full	Good
06/09/2016	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The health and well-being standard is that—</p> <p>children are helped to lead healthy lifestyles. (Regulation 10 (1)(c))</p> <p>In particular, ensure that there is a consistent approach to addressing substance misuse.</p>	21 June 2021
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; and</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person.</p> <p>that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health; and</p> <p>that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(v)(d)(e))</p>	21 June 2021
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p>	21 June 2021

<p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home’s statement of purpose;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(f))</p> <p>In particular, ensure that:</p> <ul style="list-style-type: none"> ■ children receive care from an experienced, trained and skilled staff team ■ all records at the home are up to date and provide clear guidance to staff to keep children safe (monitor records to ensure that they are accurate and complete; review the actions taken and offer challenge and guidance to the staff) ■ staff receive supervision that is regular, supportive and reflective and that accurate records are maintained. 	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children’s home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home’s statement of purpose. (Regulation 14 (1)(a)(b) (2)(a))</p>	<p>21 June 2021</p>

<p>In particular, ensure that children moving into the home are suitably matched with the existing resident group.</p>	
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.</p> <p>The registered person may only—</p> <p>employ an individual to work at the children's home;</p> <p>if the individual satisfies the requirements in paragraph (3).</p> <p>The requirements are that—</p> <p>the individual is of integrity and good character;</p> <p>the individual has the appropriate experience, qualification and skills for the work that the individual is to perform;</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a) (3)(a)(b)(d))</p> <p>In particular, obtain a full employment history for every person working at the home in a care role and ensure that application documentation is dated and that references are verified.</p>	<p>21 June 2021</p>
<p>For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained—</p> <p>the Level 3 Diploma for Residential Childcare (England) ("the Level 3 Diploma"); or</p> <p>a qualification which the registered person considers to be equivalent to the Level 3 Diploma.</p> <p>The relevant date is—</p> <p>in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home. (Regulation 32 (4)(a)(b) (5)(a))</p> <p>In particular, ensure that all staff who have worked in a children's home for more than two years achieve a suitable level 3 qualification.</p>	<p>21 June 2021</p>

<p>The registered person must ensure that—</p> <p>within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—</p> <p>the name of the child;</p> <p>details of the child's behaviour leading to the use of the measure;</p> <p>the date, time and location of the use of the measure;</p> <p>a description of the measure and its duration;</p> <p>details of any methods used or steps taken to avoid the need to use the measure;</p> <p>the name of the person who used the measure ("the user"), and of any other person present when the measure was used;</p> <p>the effectiveness and any consequences of the use of the measure; and</p> <p>a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;</p> <p>within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")—</p> <p>has spoken to the user about the measure; and</p> <p>has signed the record to confirm it is accurate; and</p> <p>within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.</p> <p>(Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c))</p>	<p>21 June 2021</p>
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p>	<p>21 June 2021</p>

<p>The registered person must—</p> <p>maintain in the home the records in Schedule 4; and</p> <p>ensure that the records are kept up to date. (Regulation 37 (1) (2)(a)(b))</p> <p>In particular, ensure that staff duty rotas are clear and accurate.</p>	
<p>The registered person must ensure that an independent person visits the children's home at least once each month.</p> <p>The independent person must produce a report about a visit ("the independent person's report") which sets out, in particular, the independent person's opinion as to whether—</p> <p>children are effectively safeguarded; and</p> <p>the conduct of the home promotes children's well-being.</p> <p>The independent person's report may recommend actions that the registered person may take in relation to the home and timescales within which the registered person must consider whether or not to take those actions.</p> <p>The independent person must provide a copy of the independent person's report to—</p> <p>HMCI. (Regulation 44 (1) (4)(a)(b) (5) (7)(a))</p> <p>In particular, ensure that the independent visitor's reports are of consistently good quality, are reviewed by the responsible individual and are sent to Ofsted promptly.</p>	<p>21 June 2021</p>

Information about this inspection

This visit was undertaken to monitor the provider's adherence to the restriction of accommodation and to review the provider's progress in meeting the required actions set out in the compliance notice.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1228092

Provision sub-type: Children's home

Registered provider: PSS Care Group Limited

Registered provider address: 284 Chase Road, London N14 6HF

Responsible individual: Frederik Booysen

Registered manager: Post vacant

Inspector

Joanna Heller, Social Care Inspector

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