

Compliance action taken for childcare provision

Ref: EY457663/4752562

Date: 11 May 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 24 March 2021, the provider notified us that an incident had occurred regarding behaviour management. On 26 April 2021, the provider notified us that they had realised they had not acted on concerns shared with them in line with their safeguarding procedures. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant incidents.

On 26 April 2021, we carried out a regulatory telephone call and on 4 May 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this.

Actions needed by 17 May 2021:

- ensure that all staff have a good understanding of the safeguarding procedures, including how to record and act on concerns about children's welfare
- ensure all staff have a secure knowledge and understanding of how to manage children's behaviour in a consistent way
- ensure the manager receives the appropriate support and coaching to enable them to understand and fulfil their roles and responsibilities.

We contacted the provider and found that the manager and staff have received safeguarding training. This has improved their knowledge and understanding of their responsibilities to promote the welfare of children and protect them from harm. We also found they have received guidance on how to provide a better approach to managing

children's behaviour. In addition, the manager has received support to develop their skills further. We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.