

## **Compliance action taken for childcare provision**

Ref: EY464442/4547792

Date: 13 January 2021

### **Summary of outcome**

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 6 December 2019, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be requires improvement. The inspection report sets out the actions the provider was asked to take to meet the requirements.

On 15 December 2020, while routine inspections were suspended, we carried out an interim visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare action raised at their last inspection. We found the provider had met the safeguarding and welfare actions. She has improved professional development to focus sharply on gaining a strong knowledge of how children learn, particularly in communication and language and has implemented behaviour strategies that are age-appropriate and help children to understand rules and boundaries.

Additionally, during the visit, we found a new area of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. The childminder does not keep accurate records as required, to ensure that in the event of an emergency situation, children are safe. In relation to the new area of concern, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 7 January 2021:

- record and maintain information for each child in your care: full name; date of birth; name and address of every parent and/or carer and any information about who has parental responsibility for the child; which parent the child normally lives with; and emergency contact details for the parents and or carers
- keep a daily record of the names of the children being cared for on the premises and

their hours of attendance.

On 8 January 2021 we carried out a regulatory visit. We found the provider had not met the actions set. We suspended the provider's registration because we believed children may be at risk of harm. Suspension allowed time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider had a right of appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 9 February 2021 and 1 April 2021, we carried out further regulatory visits to the provider to monitor compliance with the suspension notice and actions. We are satisfied the provider has met the actions set.

On 17 May 2021, we carried out a regulatory visit. We have now lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension and we are satisfied that there is now no risk of harm to children. The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).