

Compliance action taken for childcare provision

Ref: EY460544/4759786

Date: 21 April 2021

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 6 April 2021, the provider notified us of a serious incident. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant event.

On 13 April 2021, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 30 April 2021:

- ensure staff are confident in their knowledge of safeguarding, and of how to refer concerns for children's welfare and allegations against staff in a timely manner

- implement effective systems to monitor and improve the quality of staff practice and promote the safety of children

- ensure arrangements to support children who have special educational needs and/or disabilities are effectively implemented right from when they start at the nursery, so that they make the best possible progress in their learning

- ensure that facilities are fit for purpose, particularly in the toddler room, and identified issues are promptly addressed to better support staff in meeting children's needs.

On 4 May 2021 we undertook an unannounced visit to monitor how the provider had addressed the actions.

All staff have undertaken training sessions, meetings and quizzes to reinforce their knowledge of safeguarding and the reporting procedures.

Improved monitoring of staff practice, knowledge and implementation of nursery policies and procedures ensure children are kept safe and more effectively supported.

All staff have participated in training sessions and discussions to reinforce the arrangements to support children who have special educational needs and/or disabilities. They are aware of how to support children to make the best possible progress in their learning.

Management have replaced the broken facility in the toddler room, and staff report that this has improved how they can meet children's needs.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.